

Privacy policy

1. Privacy Policy - We are committed to protecting the privacy of the users of our website. When you place an order or provide us with personal information, we use it for internal or service related purposes only. The information we collect is used to notify you of changes to the website, new releases, or special offers and events we think you'll find valuable. This information is NOT shared with anyone beyond the support staff of our website, except when required by Law Enforcement investigation. You may update your personal information at any time by signing in to our website, then choosing the appropriate information to edit, review, or delete. You may also email us at info@redcarwine.com, and we will be happy to make the changes for you.

2. Refund Return Policy - By California and Federal law, we are unable to accept returns of alcoholic beverages unless the product is corked/flawed or it was purchased in error. Red Car Wine Company will replace free of charge or refund the purchase price of any wine that is flawed or otherwise deemed unacceptable for consumption upon receipt of the wine in question. We will replace wine that was ordered in error and will offer refunds upon receipt of the unopened wine in question. California and Federal law do not allow returns if the customer does not like the product or bought too much.

3. Terms and conditions - By using this website www.redcarwine.com, you, the customer, agree to all of the terms and conditions expressed in these Terms of Service. This constitutes an enforceable and binding agreement between you and Red Car Wine Company. You agree to use this website only for the purposes listed in these Terms of Services, including for purchasing products or any other products which may be offered through this website from time to time.

4. Secure Check out - We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline. Wherever we collect sensitive information such as credit card data, that information is encrypted and transmitted to us in a secure way.

5. Age Verification - By placing an order with us you are stating that you are 21 years of age and that the recipient of the order is also 21 years of age. We require you to verify that you are of legal age to order our wines. Our winery also pays extra to shipping carriers to add the Adult Signature option, and then the carrier verifies the age of the recipient when delivering the package.

6. Shipping States - We ship wine to the following states: Alaska, California, Colorado, Connecticut, Florida, Georgia, Hawaii, Idaho, Illinois, Iowa, Kansas, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Missouri, Montana, Nevada, New Hampshire, New Jersey, New Mexico, New York, North Carolina, Ohio, Oregon, Pennsylvania, South Carolina, Tennessee, Texas, Virginia, Washington, Wisconsin, Wyoming.

We do not ship wine to Alabama, Arizona, Arkansas, Delaware, Indiana, Kentucky, Mississippi, Nebraska, North Dakota, Oklahoma, Rhode Island, Utah, Vermont, West Virginia.